



### **Cancellation policy**

Should you need to cancel your attendance, you may reassign your registration to another person. Notify [alex@conference.nz](mailto:alex@conference.nz)

If you are unable to arrange a replacement, a full refund less an administration charge of \$200.00 (incl. GST) will be made providing notification is received by 1 February 2024. Registration cancellations received after 1 February 2024 will be at the discretion of the Conference organisers and will be processed after the Conference.

If, for reasons beyond the control of the organisers, the Conference is cancelled, the registration fee will be refunded after deduction of expenses already incurred.

### **Conditions**

The Conference will adhere to NZ Government guidance on pandemics. Should the Government restrictions result in the conference being rescheduled, and the new date does not suit, registration fees will be refunded less a \$100 administration fee (within one month of new date notification). If Government restrictions result in the conference being cancelled, registration fees will be refunded in full.

Should you need to cancel due to becoming unwell, standard T&Cs apply.

Registrations received by Conference Innovators will not be considered as confirmed unless payment has been received and processed.

IVNNZ, Conference Innovators (CI) and James Cook Hotel Grand Chancellor (JCHGC) reserve the right to deny entry and/or terminate the registration of any person who demonstrates behaviour that is deemed to be inappropriate and/or a risk to others.

### **Disclaimer**

All details are correct at the time of publication. IVNNZ and CI reserve the right to change the programme and social functions at any time without notice.

Opinions expressed by speakers during their presentations are personal and do not necessarily reflect the opinions of IVNNZ.

### **Insurance**

Registration fees do not include insurance of any kind. Participants are advised to take out personal insurance, including cover for travel, accommodation, and personal possessions. Neither IVNNZ, CI nor JCHGC covers individuals against the cancellations of bookings for any reason including cancellation or postponement of the Conference or for theft or damage to belongings.

IVNNZ, CI and JCHGC will not accept any responsibility for any financial or other losses incurred by delegates during the Conference. Nor will IVNNZ, CI and JCHGC take responsibility for injury or damage to persons or property occurring during the Conference or associated activities.

**Submission of your registration indicates your acceptance of the terms and conditions above.**